

CONFLICT RESOLUTION

TRAINERS' MANUAL

12 Skills

2nd edition

CONFLICT RESOLUTION NETWORK

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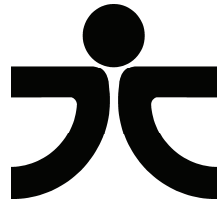
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This manual represents the collected wisdom of many great writers in the fields of management, psychology, personal development and education – many of whom are acknowledged in references throughout the manual.

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We expect this material to continue to evolve and welcome your comments, suggestions and ideas for updating in the future.

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